



## **Safety Recall Campaign – FAQ**

NHTSA CAMPAIGN ID Number: 25T018

Nitto Tire U.S.A. Inc. is conducting a voluntary safety recall of certain Nitto® Crosstek® 2, Dura Grappler® Highway Terrain, Exo Grappler® AWT, Mud Grappler® Extreme Terrain, Recon Grappler® A/T, Ridge Grappler®, Terra Grappler® G3 A/T, and Trail Grappler® M/T tires.

### **1) How do I know if my tires are affected by the safety recall?**

Please '[click here](#)' to see if your tires are affected by the recall.

You can also '[click here](#)' for instructions on how to read the sidewall of your tire. Do not forget to check your spare tire.

If you are unable to visually inspect the sidewall yourself, you may visit an authorized Nitto Tire dealer for assistance in determining if one or more of your tires are affected.

### **2) What is the problem?**

Due to an isolated incident in the belt manufacturing process, affected tires may have reduced adhesion within the belt package. Affected tires may experience a partial or full separation of the full tread/belt package, which may lead to a loss of vehicle control and an increased risk of a crash.

### **3) What should I do if I have a recalled tire?**

If you own one or more tires listed in the attachment, your local Nitto Tire dealer will replace the affected tire(s) as soon as possible. Please take the owner notification letter you receive to the dealer at the time of your appointment. It will take the dealer approximately one hour to replace up to four (4) tires, not accounting for any wait time. You can return to the place where you bought the tires or visit one of our authorized dealers listed at [www.Nittotire.com](http://www.Nittotire.com). Please '[click here](#)' to find a dealer near you.

### **4) I have a different Nitto tire in the same size. Is that affected as well?**

Only Nitto Crosstek 2, Dura Grappler Highway Terrain, Exo Grappler AWT, Mud Grappler Extreme Terrain, Recon Grappler A/T, Ridge Grappler, Terra Grappler G3 A/T, and Trail Grappler M/T tires are potentially affected by this recall. Among these tire models, only tires that are listed in the attachment are covered. No other tire models or





sizes are included in this safety recall.

- 5) I recently had my Nitto Crosstek 2, Dura Grappler Highway Terrain, Exo Grappler AWT, Mud Grappler Extreme Terrain, Recon Grappler A/T, Ridge Grappler, Terra Grappler G3 A/T, or Trail Grappler M/T tires replaced; will I be compensated for these?**

Please contact our Consumer Relations Dept. at (888) 529-8200 and they will be able to help you best navigate your specific situation.

- 6) What will these recalled tires be replaced with?**

Any tire that is affected by the Safety Recall Notice will be replaced with a new, non-recall Nitto tire of the same model and size at no additional cost to you, the tire owner.

- 7) Where can I get my tire(s) replaced?**

You can return to the tire dealer from which you purchased your tires or go to an Authorized Nitto Tire dealer near you. We have dealers listed at [www.Nittotire.com](http://www.Nittotire.com). Please [‘click here’](#) to find a dealer near you.

- 8) When will this safety recall campaign end?**

The safety recall campaign ends June 20, 2026, so please make an appointment with your tire dealer as soon as possible to replace the tires.

- 9) What if I still have questions?**

Please contact our Consumer Relations Dept. at (888) 529-8200 or or Contact Us through our [website](#).

